

MEMORANDUM

FOR : **OFFICE OF THE BOARD SECRETARY - COMPLIANCE UNIT**

FROM : **THE INTERNAL AUDIT DEPARTMENT**

SUBJECT : **SHFC JANUARY TO JUNE 2018
ACCOMPLISHMENT REPORT**


REFERENCE : IAD 2018_039

DATE : 24 OCTOBER 2018

SHFC
OFFICE OF THE BOARD SECRETARY
RECEIVED

BY : CUONE
DATE: 10-25-18 9:19 AM

We are transmitting herewith the audited Updated Status of SHFC Accomplishment based on the Performance Scorecard as approved by the GCG (January – June 2018).


LOURDES P. PANALIGAN
OIC-Vice President

cc: Planning, Policy and Risk Management Department

**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE
PERFORMANCE SCORECARD AS APPROVED BY THE GCG
(January to June 2018)**

Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SOCIAL IMPACT					
SM 1: Utilization of Housing Subsidies for the Provision of Shelter Security and Improved Housing Quality	35%	52,600* ISFs	3,755 ISFs	0.00%	0.00%
Sub-Total	35%				0.00%
STAKEHOLDERS					
SM 2: Percentage of Satisfied Customers	10%	90%	The draft TOR for the conduct of the 2018 CSS has been crafted pending the incorporation of inputs from the results of SHFC's clarificatory inquiry with GCG as to the context of compliance in methodology and survey instruments that will be used by SHFC for 2018 survey.	0.00%	0.00%
Sub-Total	10%				0.00%
FINANCE					
SM 3: Improve Collection Efficiency	10%	84%	69.27% (Jan to Jun 2018)	0.00%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱120 Million	₱79.86 Million (Jan to Jun 2018)	66.55%	6.66%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% (All or Nothing)	8.50% (Jan to Jun 2018)	0.00%	0.00%
Sub-Total	30%				6.66%

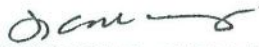
GCGQR-PD2018-06

Done
Oct 24, 2018

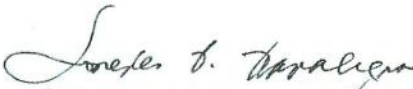
Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
INTERNAL PROCESS					
SM 6: Improve Support Systems for Effective and Efficient Processes	10%	DICT-approved ISSP Implementation of Phase 1 of DICT-approved ISSP	The revised ISSP was submitted to DICT on July 13, 2018 and requested for a meeting on July 23, 2018	0.00%	0.00%
Sub-Total	10%				0.00%
LEARNING AND GROWTH					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Certification (All or Nothing)	Received Attestation/Letter of Recommendation for Certification from AJA Registrars Inc. on June 25, 2018. Awaiting official ISO 9001:2015 Certification of SHFC's Management Systems.	100%	10.00%
SM 8: Percentage of Employees Meeting Required Competencies	5%	100% Completion of all Competency Based Job Description (Note: Set Competency Baseline by 2019) (All or Nothing)	71% CBJDs submitted to SHFC HRD (138 out of 195 position titles)	0.00%	0.00%
Sub-Total	15%				10.00%
TOTAL	100%				16.66%

*SM1 Target with request to GCG for reconsideration from 52,600 to 24,000 ISFs

Prepared by:


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Reviewed by:


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 Internal Audit Department

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