

MEMORANDUM

FOR : **OFFICE OF THE BOARD SECRETARY - COMPLIANCE UNIT**

FROM : **THE INTERNAL AUDIT DEPARTMENT**

SUBJECT : **SHFC JANUARY TO SEPTEMBER 2018 ACCOMPLISHMENT REPORT** **SHFC**
OFFICE OF THE BOARD SECRETARY
RECEIVED

REFERENCE : IAD 2018_040

DATE : 24 OCTOBER 2018

BY : CLIME
DATE: 10-25-18 9:19am

We are transmitting herewith the audited Updated Status of SHFC Accomplishment based on the Performance Scorecard as approved by the GCG (January – September 2018).


LOURDES P. PANALIGAN
OIC-Vice President

cc: Planning, Policy and Risk Management Department

**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE
PERFORMANCE SCORECARD AS APPROVED BY THE GCG
(January to September 2018)**

Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SOCIAL IMPACT					
SM 1: Utilization of Housing Subsidies for the Provision of Shelter Security and Improved Housing Quality	35%	52,600* ISFs	7,274 ISFs	0.00%	0.00%
Sub-Total	35%				0.00%
STAKEHOLDERS					
SM 2: Percentage of Satisfied Customers	10%	90%	The Memorandum of Agreement (MOA) is for review by SHFC Legal & UP-NCPAG Legal	0.00%	0.00%
Sub-Total	10%				0.00%
FINANCE					
SM 3: Improve Collection Efficiency	10%	84%	68.55% (Jan to Jul 2018)	0.00%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱120 Million	₱102.14 Million (Jan to Jul 2018)	85.12%	8.51%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% (All or Nothing)	16.00% (Jan to Jul 2018)	0.00%	0.00%
Sub-Total	30%				8.51%
INTERNAL PROCESS					
SM 6: Improve Support Systems for Effective and Efficient Processes	10%	DICT-approved ISSP Implementation of Phase 1 of DICT-approved ISSP	The revised ISSP was submitted to DICT on September 13, 2018 based on the comments made during meeting on July 23, 2018	0.00%	0.00%
Sub-Total	10%				0.00%


GCGQR-PD2018-09

Done Oct 24, 2018


Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
LEARNING AND GROWTH					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Certification (All or Nothing)	The SHFC ISO 9001:2015 Certification was issued by AJA Registrar last August 6, 2018.	100%	10.00%
SM 8: Percentage of Employees Meeting Required Competencies	5%	100% Completion of all Competency Based Job Description (Note: Set Competency Baseline by 2019) (All or Nothing)	87% CBJDs submitted to SHFC HRD (183 out of 211 position titles)	0.00%	0.00%
Sub-Total	15%				10.00%
TOTAL	100%				18.51%

*SM1 Target with request to GCG for reconsideration from 52,600 to 24,000 ISFs

Prepared by:


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Reviewed by:


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