



Kaagapay ng Komunidad sa Maginhawang Pamumuhay

29 October 2019

SAMUEL G. DAGPIN, JR.
Chairman
Governance Commission for GOCCs


SUBJECT : **SUBMISSION OF SHFC's 3rd QUARTER REPORT**

Dear Chairman Dagpin,

Greetings!

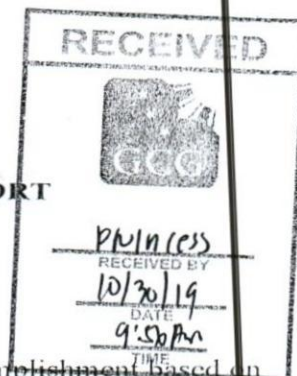
This Office respectfully submits the audited updated status of SHFC accomplishment based on the performance scorecard as modified by GCG (January to September 2019).

Sincerely,


Atty. RONALD PAUL O. CAJUCOM
Officer-in-Charge
Systems Control and External Affairs Department



OCD-2019-007



MEMORANDUM

FOR : THE SYSTEMS CONTROL AND EXTERNAL AFFAIRS
DEPARTMENT

FROM : THE INTERNAL AUDIT DEPARTMENT

SUBJECT : SHFC JANUARY TO SEPTEMBER 2019
ACCOMPLISHMENT REPORT

REFERENCE : IAD 2019_028

DATE : 29 OCTOBER 2019

*For: ATTY. JUNE
GIAN ARBANO
10/29/2019
1:40 P.M.*

We are transmitting herewith the audited Updated Status of SHFC Accomplishment based on the Performance Scorecard as Modified by the GCG (January to September 2019).



LOURDES P. PANALIGAN
OIC-Vice President

cc: Planning & Policy Department

10/29/19

**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE
PERFORMANCE SCORECARD AS MODIFIED BY THE GCG
(January to September 2019)**

Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SOCIAL IMPACT					
SM 1: Increase Number of ISFs Provided with Housing Finance Assistance	35%	25,000 ISFs	9,421 ISFs	37.68%	0.00%
Sub-Total	35%				0.00%
STAKEHOLDERS					
SM 2: Percentage of Satisfied Customers	10%	90%	UP-NCPAG is finalizing their first deliverable (Inception Report). Tentative date of presentation of the Inception Report is on November 04, 2019.	0.00%	0.00%
Sub-Total	10%				0.00%
FINANCE					
SM 3: Improve Collection Efficiency Rate	10%	84%	72.06% (January to July 2019)	85.79%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱140 Million	₱141.5 Million (January to July 2019)	101.07%	10.00%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% of the DBM-Approved COB (All or Nothing)	6.10% (January to June 2019)	0.68%	0.00%
Sub-Total	30%				10.00%

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GCGQR-PD2019-04

Doc 2019

Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
INTERNAL PROCESS					
SM 6: Improve Support Systems for Effective and Efficient Processes	10%	100% Implementation of Phase II of the ISSP (All or Nothing)	As of September 2019, four (4) out of five (5) systems have been fully implemented: <ul style="list-style-type: none"> • FMIS (Vouchering System) • Inventory Management System • SHFC Portal; and • Kiosk While the remaining one (1) system (Document/ Knowledge Management System) is in its development stage.	0.00%	0.00%
Sub-Total	10%				0.00%
LEARNING AND GROWTH					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Re-Certification (All or Nothing)	Third Party Audit is scheduled on November 06, 2019.	0.00%	0.00%
SM 8: Percentage of Identified Employees with Competency Gaps Addressed	5%	At Least One (1) Competency Gap Closed for 100% of Employees with Competency Gaps (Based on the 2017 Competency Assessment)	Competency gap assessment will be conducted during the last quarter of 2019.	0.00%	0.00%
Sub-Total	15%				0.00%
TOTAL	100%				10.00%

29 Nov 2019

Prepared by:

Florence R. Carandang, Jr.
FLORENCIO R. CARANDANG, JR.
OIC-Vice President
Planning and Policy Department

Reviewed by:

Lourdes P. Panaligan
LOURDES P. PANALIGAN
OIC-Vice President
Internal Audit Department