


MEMORANDUM

FOR : **ENFORCEMENT, RISK MANAGEMENT & COMPLIANCE DEPT.**
FROM : **THE INTERNAL AUDIT DEPARTMENT**
SUBJECT : **SHFC JANUARY TO JUNE 2019
ACCOMPLISHMENT REPORT**
REFERENCE : IAD 2019_020
DATE : 26 JULY 2019

Handwritten: JF 7/26/19 1:40 pm

We are transmitting herewith the audited Updated Status of SHFC Accomplishment based on the Performance Scorecard as Modified by the GCG (January to June 2019).


LOURDES P. PANALIGAN
OIC-Vice President

cc: Planning & Policy Department

**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE
PERFORMANCE SCORECARD AS MODIFIED BY THE GCG
(January to June 2019)**


Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SOCIAL IMPACT					
SM 1: Increase Number of ISFs Provided with Housing Finance Assistance	35%	25,000 ISFs	6,499 ISFs	26.00%	0.00%
Sub-Total	35%				0.00%
STAKEHOLDERS					
SM 2: Percentage of Satisfied Customers	10%	90%	Awaiting BAC Resolution approving engagement with UP- NCPAG as consultant for the 2019 CSS through Agency to Agency Arrangement.	0.00%	0.00%
Sub-Total	10%				0.00%
FINANCE					
SM 3: Improve Collection Efficiency Rate	10%	84%	72.97% (January to April 2019)	86.87%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱140 Million	₱61.24 Million (January to April 2019)	43.74%	0.00%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% of the DBM-Approved COB (All or Nothing)	4.05% (January to April 2019)	4.50%	0.00%
Sub-Total	30%				0.00%

Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
INTERNAL PROCESS					
SM 6: Improve Support Systems for Effective and Efficient Processes	10%	100% Implementation of Phase II of the ISSP (All or Nothing)	As of June 2019, three (3) out of five (5) systems (SHFC Portal, Kiosk & Inventory Management System) were already implemented while the remaining two (2) systems (Financial Management System and Document/Knowledge Management System) are already in the preparation stage of the implementation.	0.00%	0.00%
Sub-Total	10%				0.00%
LEARNING AND GROWTH					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Re-Certification (All or Nothing)	On-going Internal Quality Audits are to be conducted from July 3 to July 17, 2019 in preparation for the ISO 9001:2015 Re-Certification tentatively scheduled on August 14, 2019.	0.00%	0.00%
SM 8: Percentage of Identified Employees with Competency Gaps Addressed	5%	At Least One (1) Competency Gap Closed for 100% of Employees with Competency Gaps (Based on the 2017 Competency Assessment)	51 out of 182 employees or 28% with at least 1 competency gap addressed	0.00%	0.00%
Sub-Total	15%				0.00%
TOTAL	100%				0.00%

Prepared by:


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Reviewed by:


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